

ENDOSCOPES FOR MEDICINE AND TECHNICAL SCIENCE
INSTRUMENTS FOR OTO-RHINO-LARYNGOLOGY

KARL STORZ SE & Co. KG • PO Box 230 • 78503 Tuttlingen/Germany

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Via Borghetto Mad.del Pozzo, 7
I-00136 ROMA

Diagnostic Report Warranty Check

Page 1 of 2

Number:
44794553

Diagnosis date:
24/09/2020

Your Order:
139/R

Invoice date:
28/06/2019

In case of questions:
Product Support

Phone:
+49 7461 708-980

Pos.	Art.no.	Description	Serial Number
110	11301BNX	Flex. Intubation Video Endoscope 5.5x65	24212

Description of customer:
LOOSE PULLER

Description of customer confirmed: Yes

Diagnostic Report

Result	Inspection points	Comment
X	Leak test	is failed
✓	Image	
✓	Distal lens system	
✓	Light guide	
✓	Shaft	
X	Deflection	is insufficient
X	Vertebrae system	Steering wire is loose the distal area
✓	Angle cover	
✓	Distal tip	
✓	Strain relief	
X	Working channel	is leaky
✓	Control buttons	
✓	LUER adaptor	
✓	Housing inside	
✓	Housing outside	
✓	Deflection lever	
✓	Supply cable	
✓	Supply connector	

Goods supplied in accordance with our General Conditions for the Sale and Supply of goods as published on www.karlstorz.com

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IBAN: DE97 6439 0130 0000 7720 03
Commerzbank AG Tuttlingen
SWIFT: COBA DE FF 643
IBAN: DE69 6438 0011 0271 3305 00

Kreissparkasse Tuttlingen
SWIFT: SOLA DES 1 TUT
IBAN: DE79 6435 0070 0000 0013 22
Deutsche Bank AG Tuttlingen
SWIFT: DEUT DESS653
IBAN: DE09 6537 0075 0211 6390 00

Limited Partnership:
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78532 Tuttlingen/Germany
Place of Business: Tuttlingen
Commercial Register: Stuttgart HRB 762524
Managing Director:
Karl-Christian Storz
Chair of the Supervisory Board:
Dr. h. c. mult. Sybil Storz

Damages

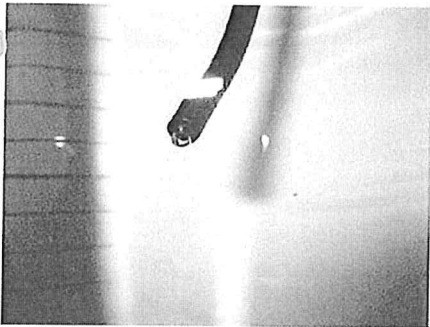
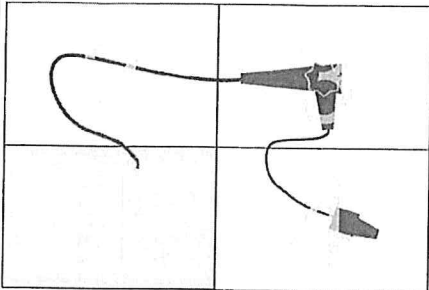


Fig. 1

Warranty decision

Warranty decision:

Warranty not granted

Reason for warranty decision:

The diagnosed damages are not caused by a product defect.

We are here for you

For advice regarding our products and education offers our KARL STORZ sales representatives are at your disposal.

Do you have any further technical queries?

Please do not hesitate to contact our Product Support
at +49 7461 708-980 or email technicalsupport@karlstorz.com.